



English with Angel

englishwithangel.com

Privacy Policy

Effective Date: 12/10/2024

Introduction

At **English with Angel**, we prioritize your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you access and use our website (englishwithangel.com) and any of our products or services. By accessing and using our website, enrolling in our classes, or using our services, you confirm that you have read, understood, and agree to the practices detailed in this Privacy Policy.

1. Information We Collect

We gather information to provide our online services and enhance your learning experience:

Personal Information

Name, email address, and any details you provide during class enrollment and scheduling, in communication with us by e-mail, and through our website's contact forms.

Class Recordings

Live lessons may be recorded and may include personal information, such as video, audio, and names, for educational and service improvement purposes.

2. How We Use Your Information

We use the information collected to:

- Facilitate class enrollment and participation.
- Communicate updates and schedules, and respond to inquiries.
- Improve our services based on feedback and usage patterns.

Class Recordings

Live lessons may be recorded for the following purposes:

- Providing enrolled students or parents/guardians access for review.
- For teacher review, and improving the quality of our teaching services.

By enrolling and participating in our classes, you (the client/parent/guardian) consent to the recording of these sessions and their intended usage. Recordings will be handled in accordance with this Privacy Policy.

3. Sharing Data

3.1 Third-Party Platforms

To provide our online teaching services, we use trusted third-party platforms, such as:

- **Cal.com:** For booking and scheduling ([Cal.com Privacy Policy](#)).
- **Zoom:** For video conferencing and class sessions ([Zoom Privacy Policy](#)).
- **KoalaGo:** For video conferencing and class sessions ([KoalaGo Website](#)).
- **Stripe:** For secure payment processing ([Stripe Privacy Policy](#)).

When you use these platforms, your personal information (e.g., name, email address, and payment details) may be collected directly by these platforms according to their own privacy policies.

We do not collect this information on behalf of these platforms. However, we may share limited details (such as your name or email) to facilitate your use of these services.

3.2 Legal Compliance

We may disclose personal information:

- To comply with applicable laws or regulations.
 - In response to lawful requests by public authorities.
 - To prevent fraud or protect our legal rights.
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4. Data Security

We implement administrative, technical, and physical safeguards to protect your data from unauthorized access, disclosure, or misuse. While we strive for strong security measures, no system is entirely foolproof, and we cannot guarantee absolute security.

Third-Party Links and Services

We may include, offer, or advertise third-party links, products, or services on our website. When you click on a third-party link and leave our website, your interactions with those websites are governed by their own privacy policies and terms of use, you are no longer bound by our Privacy Policy and Terms and Conditions.

Therefore, we are not responsible for the activities and practices of these third parties. You agree that your use of these third-party websites is solely at your risk.

If you have any questions or concerns, you should contact them directly and read their privacy policies and terms of use.

5. Your Rights

We are committed to ensuring that your personal data is handled in accordance with applicable privacy laws.

General Rights

You have the right to:

- **Access:** Request a copy of the personal information we hold about you.
- **Correction:** Update or correct inaccurate information.
- **Deletion:** Request deletion of your personal data, subject to legal or contractual constraints.

GDPR Rights (EU Clients)

If you reside in the European Union, you have additional rights under the GDPR, including:

- **Right to Data Portability:** Request that we transfer your data to another service provider in a commonly used format.
- **Right to Restrict Processing:** Request that we limit how your data is processed.
- **Right to Object:** Object to the processing of your personal data for specific purposes.
- **Right to Withdraw Consent:** Withdraw your consent for data processing at any time by contacting us. This withdrawal will not affect the lawfulness of processing based on consent before its withdrawal.
- **Right to Lodge a Complaint:** File a complaint with your local Data Protection Authority if you believe your rights under the GDPR have been violated.

To exercise your rights, contact us at **teachampm@gmail.com**.

6. Children's Privacy

We are committed to complying with the **Children's Online Privacy Protection Act (COPPA)** and other applicable laws.

6.1 Parental Consent

For children under 13, we require verifiable parental or legal guardian consent before collecting, using, or disclosing personal information, including class recordings. Consent may be obtained through the following methods:

- Email confirmation, where parents/guardians explicitly agree to the collection and use of data, including recordings.
- Credit card transactions or payment processing, where payment by the parent/guardian signifies consent.
- Signed consent forms submitted via email or other secure methods.
- Other reliable mechanisms in compliance with COPPA and applicable laws.

6.2 Data Collection

We collect only the information necessary for class participation, including:

- The child's name, age, and information relevant to classroom activities.
- Recordings of live lessons, which may include video, audio, and participation in class activities. These recordings are made for educational purposes, such as:
 - Providing students or parents/guardians access for review.
 - Improving the quality of teaching services.

Recordings of class sessions will only be shared with enrolled students and their parents/guardians and will not be publicly distributed without explicit consent.

6.3 Retention and Security

- **Retention:** Recordings and other personal data will be securely stored and retained only for as long as necessary to fulfill the purposes for which they were collected, or as required by applicable laws and regulations.
- **Deletion:** When personal data is no longer needed for its intended purposes or to comply with legal obligations, it will be securely deleted or anonymized.
- **Security:** We implement administrative, technical, and physical safeguards to ensure that recordings and other personal data are protected from unauthorized access, disclosure, or misuse.

6.4 Parental Rights

Parents or guardians have the right to:

- **Access and Review:** Request access to review recordings or other data involving their child.
- **Correction:** Request corrections to inaccurate personal information or recordings.
- **Deletion:** Request deletion of their child's personal data or recordings, subject to legal or contractual constraints.

If parental or guardian consent is not provided, we will not collect or retain the child's personal information. If you believe personal information or recordings have been collected without appropriate consent, please contact us at **teachampm@gmail.com** to request deletion.

6.5 Reporting Concerns

If you have concerns regarding how your child's data or recordings are handled, please contact us immediately at **teachampm@gmail.com**.

7. Retention of Personal Data

We retain personal information only for as long as necessary to:

- Provide our services.
- Comply with legal obligations.
- Resolve disputes and enforce agreements.

Data no longer required for these purposes will be securely deleted or anonymized.

8. International Data Transfers and Governing Law

International Clients

While **English with Angel** is based in the United States, we serve clients worldwide. By using our services, you acknowledge and agree that:

- Your personal information may be transferred to, processed, and stored in the United States.
- The data protection laws of the United States may differ from those in your country of residence.
- You consent to this data transfer and processing, as necessary to provide our services.

Governing Law and Jurisdiction

This Privacy Policy, and any matters related to our services, are governed by and construed in accordance with the laws of the jurisdiction in which the service provider is based, without regard to its conflict of laws principles. By engaging with our services, you agree that any disputes arising under this Privacy Policy will be resolved exclusively in the courts of the jurisdiction of Texas, United States.

9. Changes to This Privacy Policy

We may update this policy periodically to reflect changes in our practices or applicable laws. Significant changes will be communicated via email or posted on our website at **englishwithangel.com**. Please review this policy periodically for updates. By continued use of our website, enrolling in classes, or using our services, you accept and agree to be bound by this Privacy Policy. If you do not agree to be bound by this Privacy Policy, you must not access or use our website or services.

10. Contact Us

For questions or concerns about this Privacy Policy or your data rights, please contact us at:
Email: teachampm@gmail.com
