



English with Angel

englishwithangel.com

Privacy Policy for English with Angel

Effective Date: 12/10/2024

Introduction

At **English with Angel**, we prioritize your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you engage with our online teaching services. By enrolling in our classes or interacting with our services, you consent to the practices detailed in this policy.

1. Information We Collect

We gather information to provide and enhance your learning experience:

1.1 Personal Information

- Name, email address, and any details you provide during class registration or communication with us.

1.2 Third-Party Platforms

When you enroll in our classes or use our services, you may interact with third-party platforms like Zoom, KoalaGo, or Stripe. These platforms collect and process data directly from you when you use their services.

English with Angel does not collect this data directly. However, we may share limited information (such as your name and email address) with these platforms to enable class participation and payment processing.

2. How We Use Your Information

We use the personal information collected to:

- Facilitate class enrollment and participation.
 - Communicate updates, schedules, and respond to inquiries.
 - Improve our services based on feedback and usage patterns.
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3. Sharing Your Information

3.1 Third-Party Platforms

To provide our online teaching services, we use trusted third-party platforms, such as:

- **Zoom:** For video conferencing and class sessions ([Zoom Privacy Policy](#)).
- **KoalaGo:** For video conferencing and class sessions ([KoalaGo Privacy Policy](#)).
- **Stripe:** For secure payment processing ([Stripe Privacy Policy](#)).

When you use these platforms, your personal information (e.g., name, email address, and payment details) may be collected directly by these platforms according to their own privacy policies.

We do not collect this information on behalf of these platforms. However, we may share limited details (such as your name or email) to facilitate your use of these services.

3.2 Legal Compliance

We may disclose personal information:

- To comply with applicable laws or regulations.
 - In response to lawful requests by public authorities.
 - To prevent fraud or protect our legal rights.
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4. Data Security

We implement administrative, technical, and physical safeguards to protect your data from unauthorized access, disclosure, or misuse. While we strive for strong security measures, no system is entirely foolproof, and we cannot guarantee absolute security.

5. Your Rights

We are committed to ensuring that your personal data is handled in accordance with applicable privacy laws.

General Rights

You have the right to:

- **Access:** Request a copy of the personal information we hold about you.
- **Correction:** Update or correct inaccurate information.
- **Deletion:** Request deletion of your personal data, subject to legal or contractual constraints.

GDPR Rights (EU Clients)

If you reside in the European Union, you have additional rights under the GDPR, including:

- **Right to Data Portability:** Request that we transfer your data to another service provider in a commonly used format.
- **Right to Restrict Processing:** Request that we limit how your data is processed.
- **Right to Object:** Object to the processing of your personal data for specific purposes.
- **Right to Withdraw Consent:** Withdraw your consent for data processing at any time by contacting us. This withdrawal will not affect the lawfulness of processing based on consent before its withdrawal.
- **Right to Lodge a Complaint:** File a complaint with your local Data Protection Authority if you believe your rights under the GDPR have been violated.

To exercise your rights, contact us at teachampm@gmail.com.

6. Children's Privacy

We are committed to complying with the **Children's Online Privacy Protection Act (COPPA)** and other applicable laws.

6.1 Parental Consent

For children under 13, we require verifiable parental or legal guardian consent before collecting, using, or disclosing personal information. Consent may be obtained through:

- **Email Confirmation:** Parents/guardians provide consent by replying to confirmation emails.
- **Online Sign-Up Forms:** Parents/guardians acknowledge and consent to our privacy policy during registration.

Other methods may include:

- **Digital Signatures:** Collecting signed consent forms via email or secure portals.

- **Payment Confirmation:** Treating credit card payment by the parent/guardian as consent.

6.2 Data Collection

We collect only the information necessary for class participation, such as the child's name, age, and classroom-related activities (e.g., recordings for educational purposes).

6.3 Parental Rights

Parents or guardians may:

- Access and review their child's data.
- Request corrections or deletion of their child's data.

If consent is not provided, we will not collect or retain the child's information.

For concerns or questions, contact us at teachampm@gmail.com.

7. Retention of Personal Data

We retain personal information only for as long as necessary to:

- Provide our services.
- Comply with legal obligations.
- Resolve disputes and enforce agreements.

Data no longer required for these purposes will be securely deleted or anonymized.

8. International Data Transfers and Governing Law

International Clients

While **English with Angel** is based in the United States, we serve clients worldwide. By using our services, you acknowledge and agree that:

- Your personal information may be transferred to, processed, and stored in the United States.
- The data protection laws of the United States may differ from those in your country of residence.
- You consent to this data transfer and processing, as necessary to provide our services.

Governing Law and Jurisdiction

This Privacy Policy, and any matters related to our services, are governed by and construed in accordance with the laws of the jurisdiction in which the service provider is based, without regard to its conflict of laws principles. By engaging with our services, you agree that any disputes arising under this Privacy Policy will be resolved exclusively in the courts of the jurisdiction in which the service provider is based.

9. Changes to This Privacy Policy

We may update this policy periodically to reflect changes in our practices or applicable laws. Significant changes will be communicated via email or posted on our website at **englishwithangel.com**. Please review this policy periodically for updates.

10. Contact Us

For questions or concerns about this Privacy Policy or your data rights, please contact us at:
Email: teachampm@gmail.com
